

LEGACY ®



It started with a promise. *Bring it Home*

# Times have changed. **Our promise hasn't.**

Legacy started with a promise on the battlefield in WW1, when an Australian soldier pledged to look after the wife and family of his dying mate.



Today, the best way to look after the partners and families of Australians who've given their lives or health in service, is to welcome them into a place that feels like home. A place where they will receive comprehensive support and care. A place which understands and respects their sacrifice, and which can meet their needs with warmth, understanding and efficiency.

That place is Legacy House, and we'd like your help to create it on site within the Greenslopes hospital and medical research precinct in South Brisbane.

Legacy House will set a new standard of exceptional service to the families of veterans. It will provide support to Legacy Clubs across Queensland and house several key veterans' support services, who will work collaboratively together.

The new Legacy House will take care of veterans' families into a new era.

While some funds have been committed, we need to raise at least another \$4 million by Remembrance Day 2023 for the building of this new home. We have the land, the vision and the need to build this new Legacy legend.

Will you help bring it home?



# Legacy's Impact



"I think the home environment with the one stop shop model for the new Legacy House will be really good – having somewhere for families and for children, to be able to go and see that their family gets help, or that they're special or cared about will be fantastic. It will help in generations to come, because hopefully as those children grow up they will know that's the place where they got help, and maybe down the track they might then give back and become Legatees and tell other families as well."

SARAH, LEGACY BENEFICIARY

## Sarah's story

Sarah's husband Aaron was discharged from the Australian Army after serving in East Timor and Iraq. Sarah and Aaron have three children and have suffered greatly through the ups and downs of Aaron's mental health.

"I first came in to contact with Legacy around seven years ago; at that time, our kids would have been three, five and seven years old. We were going through a particularly hard time. I was working full time and trying to juggle three children, my aunt had just passed away, and my husband was having really bad mental health issues.

I was completely overwhelmed just with the logistics of family life. My closest family is about an hour away, they can't just come and pick up the kids from school or drop them home."

Sarah shared how the impact on the kids is particularly hard, "Two years ago my eldest child was really struggling and just could not go to school. They felt embarrassed to tell people what was going on, because it's not a normal family, and not normal things happen.

I don't think people understand the impact of veterans' mental health issues on their family unless you've really seen it or been part of it.



"I was looking for service after service... How else better to engage Legacy children and the transition of knowledge than through the mechanics of a car."

ROSS, LEGATEE

"My father passed before he could teach me that... he's a mentor to me."

NOAH, LEGACY CHILD

I don't remember who put me in touch with Legacy at the beginning, but I remember they said, 'Legacy might help you'.

There are a lot of veteran organisations that help with certain things but most of them are focused on the veteran and not the family and I think the partners and families suffer a lot.

Legacy has been the best support for me.

It's very emotional retelling your story, it's very invasive, you feel embarrassed, and you don't want to break down every time you talk to someone. It's been great that at Legacy I don't have to keep retelling my story every time I need some support or assistance.

Legacy is great as there's no pressure, it's just there if you need it, you can reach out and know it's there.

Just that understanding of our situation and the practical help Legacy provides, even though it doesn't sound like a lot, it made such a big difference to my family's lives.

The community, that Legacy is creating, will be great for the families. The new Legacy House has the potential to have a big impact. A lot of veterans go to Keith Payne VC Mental Health Unit at Greenslopes so it will be amazing for these families, where the veteran can receive their care and then the families can go and get support from Legacy."

## Supporting Legatees to deliver the promise

The new Legacy House will also be an important resource for Legatees delivering on Legacy's promise. Legatees are an integral part of Legacy's proud traditions and actively live our values. A Legatee is a volunteer member who makes a personal commitment to assist the families of those who give their lives or health in service to our country. This commitment has been passed on from generation to generation of Legatees in caring for the families of veterans.

Legatees are the backbone of Legacy and deliver most of our services. They have been going into the homes of widows and families for 100 years providing solace, companionship and practical support. Legatees are supported in delivering the promise by a small staff team that provide technical advice and complex case management support.

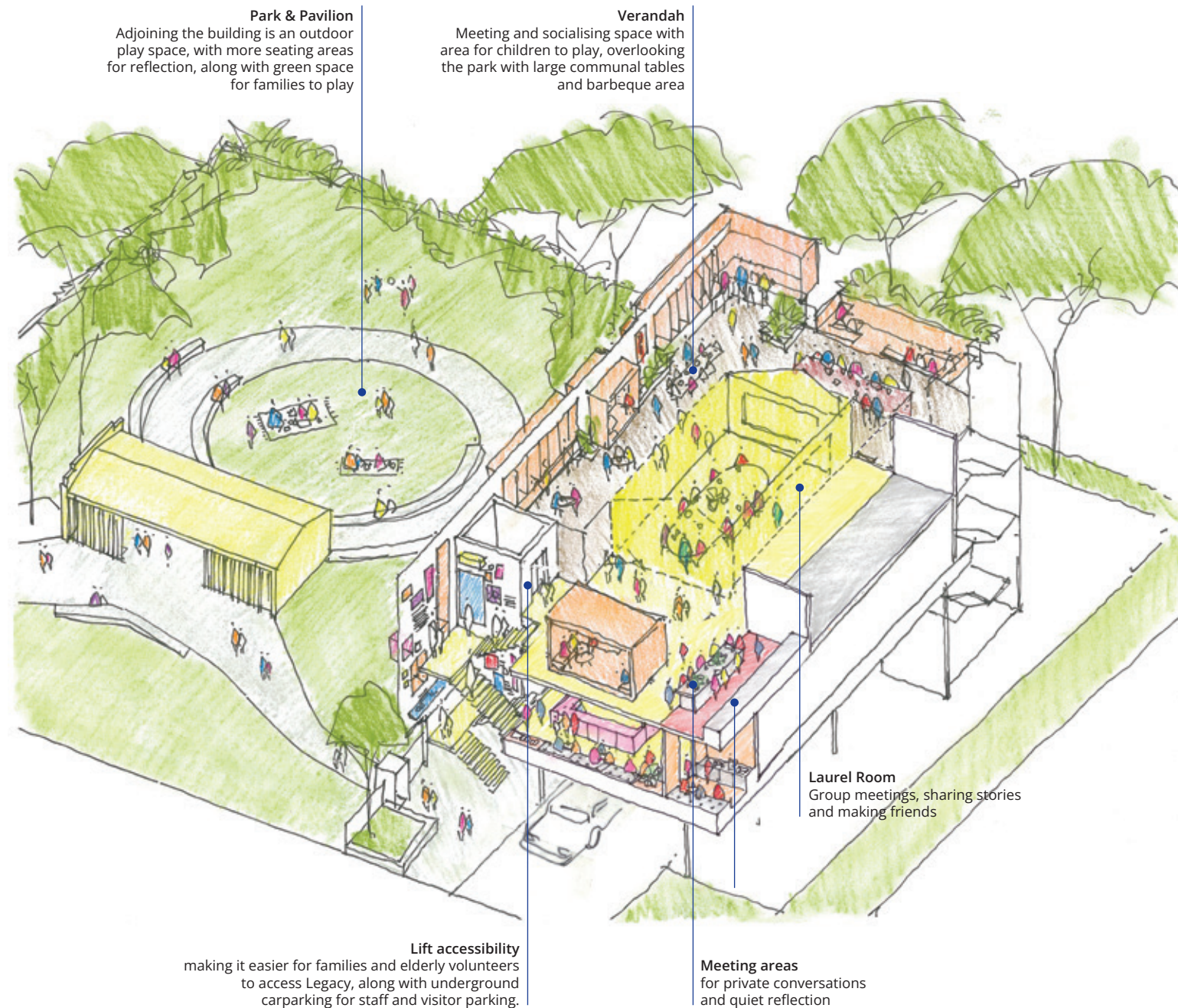
The new Legacy House will be a warm, welcoming, home-like environment into which Legatees can refer families for more complex care and will be a central hub for Legatee training, mentoring and professional development.

# Legacy House

The new Legacy house is designed as a place for conversations – an appropriate setting to deal with trauma, grief and stress. The building will encompass natural light and warmth via skylights. The sleek design spans three storeys with indoor and outdoor meeting spaces as well as open plan workspaces. The building has lift accessibility making it easier for families and elderly volunteers, along with underground carparking for staff and visitor parking. Adjoining the building is Brisbane City Council parkland, with more seating areas, along with green space for families to play. It is anticipated the building will be finished in mid 2024.

## Other Veterans' Groups based within Legacy House:

- Mates4Mates** providing support for individuals and their partners
- RSL Queensland** parenting and family support
- Open Arms** ongoing mental health support



As an organisation we are continually adapting and evolving our service delivery to best meet the family's needs. Legacy House will mean better outcomes, delivered more efficiently, and a better experience for those people who need our support

## Help us to Bring it Home.

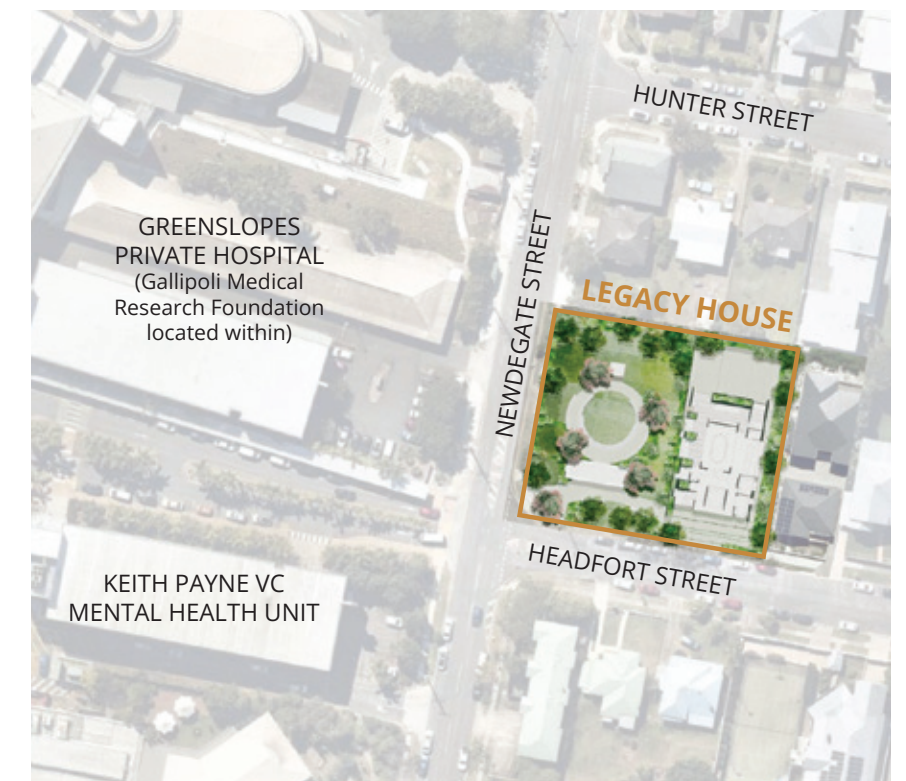
In line with Legacy's renewed focus of looking after families with a veteran, the new Legacy House will deliver services in a collaborative model of care. The value of this model of care cannot be understated. It will make such a difference to families with a veteran, the veterans themselves and Legatees, to be able to come to one place and have a comprehensive range of support services available.

The location of the new house in the Hospital and Medical Research precinct at Greenslopes is a perfect fit for this expanded model. It offers a truly family-focussed solution.

Legacy House will also provide complex case management to families with a veteran in need while continuing to serve our traditional widows who continue to frequent Greenslopes Hospital in their ageing years. The changing needs of veteran families have seen an increase in families seeking our support where the veteran is suffering from post-traumatic stress disorder (PTSD) and other mental health issues. These families have complex, multi-disciplinary needs and we believe the new Legacy House will be well placed to better meet the needs of these families.

We congratulate Legacy Brisbane for the strategic vision of wrapping a quality evidence-informed framework around the clinical and social support services provided by Legacy House and by other collaborators on site. This commitment to person centric high-quality care will ensure the veteran community visiting the centre will get the best services and care possible. GMRF welcomes the opportunity to work with Legacy Brisbane in bringing this vision to reality."

MIRIAM DWYER CEO, GALLIPOLI MEDICAL RESEARCH FOUNDATION



# Legacy House offers holistic support services to the families of our veterans

Legacy plans to implement a collaborative model of care for families with a veteran suffering from their military experiences at the new Legacy House. This approach is directed at assisting veteran families with complex, multi-agency needs.

“Legacy Brisbane moving to a purpose-built facility at Greenslopes will ensure that the best outcomes are provided to veterans and their families in the Brisbane area. The opportunity for us to co-locate with Legacy House Greenslopes will enable Mates4Mates to broaden our services that have been proven to actively change the lives of veterans impacted by service and their families.”

EMMA WHITEHEAD, HEAD OF MATES4MATES



The model of care proposed for Legacy House is an innovative approach to providing care to families of veteran's and will have a long-lasting, substantial, and positive impact on vulnerable families in the community.

## Greater places to gather, connect, heal, learn and commemorate

**Social gatherings** • aged widows, young families and people with disabilities (e.g. Laurel Club/Care Groups for aged widows)

**Legatee (Volunteer) training** • that includes induction, orientation, mentoring and professional development

**Wellness activities** • that utilise both Legacy House and the adjoining parkland (e.g. yoga, meditation)

**Commemorative activities** • for ANZAC and Remembrance Days for the Legacy family and the local community



## Broadened accessibility of health & practical services

**Collaboration & co-location** • with other ex-service organisations including Mates4Mates, Open Arms and RSL Queensland

**Complex case management** • coordination of clinical and non-clinical needs that may require multi-agency support

**Counselling and service support** • providing referrals to person-centric quality care

**Contact centre operations** • providing supportive follow up calls to our widows and widowers across Queensland and providing support to Legacy Clubs across Queensland



“This opportunity to increase the accessibility of health and practical services such as those delivered by Legacy Brisbane will permit a successful platform to engage veterans accessing hospital care and entice a proactive engagement from the wider veteran community. It is this collaborative approach amongst service organisations that is being considered by RSL Queensland for all future service planning across the state.”

ROBERT SKODA, CEO, RSL QUEENSLAND



# Continuing a 100-year-old promise in today's world

### Our Patrons

Australia's Defence Forces have returned from 20 years in Afghanistan. Their needs, and those of the widows and families from previous conflicts, mean that the demand for Legacy's service is high and will remain so in the future.

The uncertainty and adversity facing the families of Defence personnel can be overwhelming and often becomes insurmountable when their loved one dies while serving their country, or returns bearing the physical and emotional scars of war. Legacy is there to care for and support these families.

We feel very privileged to have been asked to be joint patrons on the Bring it Home campaign, which will support families who have already given so much to us as Australians. Coming from a close family environment, we appreciate how vital families are, and how important it is for them to be supported during difficult times.

Legacy House is a brilliant opportunity to meet the challenges that families of the fallen face today, as they start a new era of service, respect and gratitude. We need your support now to make this vision a reality and ensure the house is built and ready for use by veterans and their families by mid-2024. By supporting this campaign, we can honour the sacrifices these veterans and their families have made.

TIM FAIRFAX AC AND GINA FAIRFAX AC



### Campaign Chair

For 100 years, Legacy has been entering the homes of the families of our fallen and injured veterans to listen, understand, and respond with compassion and practical support. Now we are inviting you to help build a new Legacy House – a warm, welcoming centre where widows and families can access wraparound support in a home-like environment.



There is no doubt that Legacy is seeing a shift in the needs of their beneficiaries. Older widows and widowers who have been in Legacy's care for many years are in increased need of complex health care and support to transition into aged care. With greater community understanding of the toll that conflict and peace keeping can have on our service personnel in terms of mental health concerns, there is also an increased need for support for the families of veterans. Whilst the needs may vary over the years, the mission of Legacy remains unchanged and undiminished.

The vision is for Legacy House to become a central hub for Ex-Service Organisations and provide the wrap around care that our veterans and their families need and deserve. The estimated cost for this unique and important facility is \$8 million. Legacy Brisbane was pleased to receive a \$2.3 million commitment from the Federal Government towards the project. To make the new Legacy House a reality we need to raise at least a further \$4 million in philanthropic support.

The new Legacy House will deliver on an old promise, respond to today's needs, and create a new link in the chain of care for veterans' families which commenced a century ago. As Chair of this important campaign, I personally encourage you to consider a gift to make this vision a reality and ensure that this vital facility is built and ready for use by veterans' and their families by mid 2024. Your generosity will truly and meaningfully form part of the legacy of care, support and recognition of service which define this organisation.

We need you to help bring it home.

STEVEN GOAKES, CAMPAIGN CHAIR

Our vision is for Legacy House to become a central hub for Ex-Service Organisations on the Southside of Brisbane and provide the wrap around care that our veterans and their families need.

We are seeking generous philanthropic support from people who share our vision for supporting the families of our fallen and injured veterans.

The land directly beside Legacy House is owned by the Brisbane City Council. This land will be transformed into parkland that visitors to Legacy House can enjoy. There will be direct access house between the house and the park, and the design of the park is being developed with families in mind.

### Legacy House – Greenslopes

Design & Build	\$6,000,000
Internal Furnishing & Fit-out	\$1,200,000
External Works (including landscaping)	\$800,000
<b>Total cost (estimated)</b>	<b>\$8,000,000</b>





### Legacy Brisbane CEO

For 100 years, Legacy has been entering the homes of the families of our fallen and injured veterans to listen, understand, and respond with compassion and practical support. Now we are inviting you to help build a new Legacy House – a warm, welcoming centre where widows and families can access wraparound support in a home-like environment.

We are seeing a shift in the needs of our beneficiaries. Older widows and widowers who have been in Legacy's care for many years are in increased need of complex health care and support to transition into aged care. There is also an increased need for support for veterans and their families who are returning from conflict and peace keeping missions with mental health concerns. Legacy wants to be able to meet these complex needs, in a way that makes families feel comfortable and nurtured.

Our vision is for Legacy House to become a central hub for Ex-Service Organisations on the Southside of Brisbane and provide the wrap around care that our veterans and their families need. We have a \$1.5 million commitment from the Federal Government and are seeking to raise a further \$4 million to fund this ambitious building project.

The new Legacy House will deliver on an old promise, respond to today's needs, and create a new legend in care for veterans' families. We need your support to bring it home.

BRENDAN COX,  
CEO LEGACY BRISBANE



“Our people serve our country and are willing to make the ultimate sacrifice for Australia. It is important to remember the sacrifices that their families also make as part of this service. It is an honour to support the Bring it Home campaign in building the new Legacy House to help families of veterans now and into the future. The new Legacy House will support families in need to ensure that no one is disadvantaged due to the family member's service.”

LIEUTENANT GENERAL RICK BURR AO DSC MVO (RETD)  
BRING IT HOME AMBASSADOR



“I lost my mother when I was a 12 year old. By the time I was 16 my father died. Without the Legacy support that I had, I would certainly have been homeless.”

COLIN, LEGACY BENEFICIARY AND LEGATEE

In 2022 Legacy Brisbane supported over **5,000** people in South East, Central and Western Queensland. Supported by **253** Legatees who make a personal commitment to assist the families of those who served their country. Legatees are the backbone of Legacy and deliver most of our services.



Home visits  
by Legatees



Socialisation  
activities



Personal  
development  
activities



Claims help

# Times have changed but our promise hasn't.

## **We have the land, the vision and the need to build this new Legacy. Will you help bring it home?**

The Bring it Home Campaigns aims to raise a minimum of \$4 million by Remembrance Day 2023 to ensure the new Legacy House can be built in a timely manner providing the best possible support to families and veterans. This will only be possible with transformational philanthropic partnerships with people who share our vision.

We are preparing for the future, but we cannot do this on our own, we invite you to partner with us and ensure that no Queensland family faces disadvantage or adversity because of their loved one's sacrifice for our country.

Legacy House will set a new standard of exceptional service to the families of veterans. It will deliver on an old promise.

## **Will you help bring it home?**

Legacy Brisbane values the support of the community and offers opportunities for recognition. You can also choose to make a gift in honour of someone. We know that some people prefer their support to be confidential, or simply not publicly acknowledged – and we are very happy to respect those wishes.

## **Campaign Cabinet**

Steven Goakes (Chair)  
Lorraine Hatton OAM  
James Jarvis  
Daniel Keighran VC  
Campbell Newman AO  
Todd Crowley (Legacy Brisbane Board member)  
Brendan Cox (Legacy Brisbane CEO)

If you would like to discuss the campaign further or gifting opportunities,  
please contact

**Kelly Burmester, Campaign Director**

✉ [campaign@bringithome.org.au](mailto:campaign@bringithome.org.au)

☎ 07 3029 5620

📍 41 Merivale St, South Brisbane QLD 4101

🌐 [www.bringithome.org.au](http://www.bringithome.org.au)





It started with a promise. *Bring it Home*